

**REFERENCE LETTER:**

Title: PROVISION FOR SECURITY SERVICES TO THE ESTATE AGENCY AFFAIRS BOARD("EAAB") FOR A PERIOD OF THREE(3) YEARS

RFP: (EABS/2021/002)

| | REFERENCE LETTER FORMAT | | |
|---|--|--------------------|----------------------|
| | Clients Letterhead | | |
| | Clients Legal Name RG DUBA ATTORNEYS | | |
| | Name of the company you are giving reference about RAMATSIE PROTECTION SERVICES (PTY)LTD | | |
| Bid Number (optional) | NOT APPLICABLE | | |
| Bid Description: (optional) | NOT APPLICABLE | | |
| Describe the Services above and the duration on the company provided to your organisation. | Rendering of physical Security Services in Soutpansberg Road, Riviera, Pretoria | | |
| Number of guards/ complements per site | One(1) | | |
| Service period (start date) | 01October 2021 | | |
| Service period (end date) | 30 September 2022 | | |
| Project Cost (Optional) | | | |
| <i>Please rate the above bidder according to the following Criteria by ticking column and providing comments/ details: (Optional)</i> | | | |
| Criteria (Optional) | Not meet requirements | Meets requirements | Exceeds requirements |



Tender Number: RFP: (EABS/2021/002)

**RFP Title: APPOINTMENT FOR SECURITY SERVICES TO THE
ESTATE AGENCY AFFAIRS BOARD ("EAAB") FOR A PERIOD OF
THREE(3) YEARS**

| | | | |
|--|--|---|--|
| 1.Full staff complement on site at all times as per schedule agreement | | X | |
| 2.Staff in full presentable uniform and well equipped with security aids | | X | |
| 3.Proactively engages in problem resolution | | X | |
| 4.Timeous and accurate reporting of all incidents | | X | |
| 5. Active and Accurate reporting in OccurrenceBooks | | X | |
| 6.Service levels achieved at 95-100% | | X | |
| 7.Full compliance with all safety protocols | | X | |
| 8. .Based on the above stated criteria, rate the Overall Satisfaction with bidder | | X | |
| Comments (optional) | Ramatsie Protection Services has provided satisfactory services to our company. They are always present, responsive and their service has ensured a peace of mind to our company and exceeded our expectations. | | |
| Completed by.: | Rirhandzu Glory Duba | | |
| Signature: | | | |
| Company Name: | RG Duba Attorneys | | |
| Position: | Director | | |
| Contact Telephone Number: | 012 943 5778 | | |
| Date: | 29/11/2021 | | |